List of Recipients

*With respect to the **Transfer Mechanisms**, "**SCCs"** means the Standard Contractual Clauses approved by the European Commission for international data transfers, specifically Module Two (Controller to Processor) and Module Three (Processor to Processor) as applicable "**DPF"** means self-certification under the EU-U.S. Data Privacy Framework, the Swiss-U.S. Data Privacy Framework, and the UK Extension to the EU-U.S. Data Privacy Framework, and "**BCRs**" means the Recipient's Binding Corporate Rules approved by the applicable competent supervisory authority for international transfers of Personal Data.*

Note: Any third-party privacy policy links provided in this document are for information purposes only and should not be relied upon as binding or definitive. For the most accurate and up-to-date information, please contact the relevant recipient directly.

Recipient Category	Recipient Role	Recipient Location	Transfer mechanism (If outside of EEA/UK/Switzerland)
Contact centre support	Processor	EEA	BCRs
Alterations and repair providers	Processor	UK	N/A
Logistics	Processor	EEA	N/A
Carriers *Identity of Recipients acting as controller and their Privacy Notice:* *FedEx Express International B.V. (Privacy Policy available on www.fedex.com)* *United Parcel Services Italia S.R.L Privacy Policy available on www.ups.com* *DHL International GmbH (Privacy Policy available here)*	Controller	EEA & USA	DPF or SCCs or BCRs
Customer Relationship Management (including Marketing)	Processor	EEA, USA & UK	DPF or SCCs
Retail IT Infrastructure	Processor	UK, USA & India	DPF or SCCs
Video surveillance	Processor	EEA	N/A
Website Infrastructure (Including hosting, security, content delivery and A/B testing)	Processor	EEA & USA	DPF or SCCs
Data analytics	Processor	UK, EEA & USA	DPF or SCCs
Fraud prevention *Identity of Recipients acting as controller and their Privacy Notice:* *Forter Inc. (Privacy Policy)*	Controller & Processor (depending on the recipient)	USA	DPF or SCCs
Payments Processing, *Identity of Recipients acting as controller and their Privacy Notice:* *Klarna Bank AB (Privacy Policy)* *Paypal Inc. (Privacy Policy)* *Adyen N.V. (Privacy Policy)*	Controller	EEA, USA & Canada	SCC's

Ralph's Coffee Loyalty Program	Processor	Canada, Australia	Adequacy Decision or SCCs
Invoice Processing	Processor	EEA	N/A
Customer surveys/feedback	Processor	USA	DPF
Social Media advertising *Identity of Recipients acting as controller and their Privacy Notice:* *Meta Platforms Ireland Limited (Facebook & Instagram) Privacy Policy* *TikTok Technology Limited (Privacy Policy)* *Snap Inc. Privacy Policy* *Pinterest Inc. (Privacy Policy)* *Google Ireland Limited and Google LLC. (Privacy Policy)*	Controller, joint controllers or Processor (as characterised by each platform's own terms, depending on the specific advertising tool used)	USA & EEA	DPF or SCCs
Content moderation	Processor	EEA	N/A
Customised product sizing *Identity of Recipients acting as controller and their Privacy Notice:* *Virtusize Co. Ltd (Privacy Policy)* *Truefit LLC (Privacy Policy)*	Controller & Processor (depending on the features provided)	USA & Japan	Adequacy Decision or SCCs
Create your own product customisation	Processor	UK	N/A
Product reviews	Processor	USA	DPF
Charity partners *(Royal Marsden, Foundation Gustave Roussy, Deutsche Krebsforschungszentrum, Asociación Española contra el Cancer)*	Controller	EEA & UK	N/A or Adequacy Decision
E-commerce Fulfilment & Support service *Identity of Recipients acting as controller and their Privacy Notice:* *GLOBAL-E NL B.V. (Privacy Notice)*	Controller	EEA	N/A
Search engine optimisation	Processor	UK	Adequacy Decision
Privacy rights fulfilment	Processor	EEA & USA	DPF or SCCs
Market research	Processor	EEA & UK	SCCs or Adequacy Decision